

Quality Policy

Our company is committed to continually meeting and exceeding the requirements of its customers in terms of the quality of equipment and services it provides.

This will be achieved by:-

- ✓ The Managing Director ensures the provision of all necessary resources to enable continuous improvement of our services.
- ✓ Developing, reviewing, improving, and maintaining quality standards and safety systems to best practice and legal requirements.
- ✓ Sourcing the best quality and compliant materials/equipment and products from approved suppliers evidenced by applicable documentation.
- ✓ Operating all levels of business in line with company quality and safety standards and remaining informed of industry & legislation changes.
- ✓ Continually meeting customer and legal obligations with regards to maintaining the integrity of our products/materials/equipment and services.
- ✓ Developing personnel by providing the necessary training and support to continually improve their understanding of our quality standards, the business and customer requirements.
- ✓ Ensuring we deliver 100% customer satisfaction.
- ✓ **Striving to increase our audit SEMA SAIC Membership Audit score.**

Responsibility

Mr Richard Mark Samms Managing Director is responsible for ensuring that the Quality Policy is implemented. However, all PSEL Employees & Self-Employed Personnel have a responsibility in their area to ensure that the aims and objectives of the policy are achieved.

Signature of Person Responsible for this Quality Policy:-

Signature:- 

Print Name:- R M SAMMS.

Date: - 02.09.2019

Next Review Date: - 02/09/2020